

Nondiscrimination Statement: Discrimination is Against the Law



Central California Rehabilitation Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Bakersfield Rehabilitation Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Central California Rehabilitation Hospital

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact our Civil Rights Coordinator/Hospital Director of Compliance located below:

Director of Compliance
4400 Kirkcaldy Drive
Bakersfield, CA 93306
661.871.3911

If you believe that Central California Rehabilitation Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Coordinator/Hospital Director of Compliance. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

Ernest Health
1024 N. Galloway Avenue, Suite 102
Mesquite, Texas 75149
www.ernesthealth.com

Corporate Civil Rights Officer:
717.858.4225 • Email: CivilRights@ernesthealth.com

SPANISH

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 661.871.3911 (TTY: 1.800.743.3333).

CHINESE

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 661.871.3911 (TTY: 1.800.743.3333)。

VIETNAMESE

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 661.871.3911 (TTY: 1.800.743.3333).

TAGALOG

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 661.871.3911. (TTY: 1.800.367.8939).

KOREAN

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 661.871.3911 (TTY: 1.800.743.3333). 번으로 전화해 주십시오.

ARMENIAN

ՈՒՇԱԿՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Ձևագրահարեք 661.871.3911. (TTY: 1.800.367.8939)

PERSIAN (FARSI)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با تماس بگیرد 661.871.3911. (TTY: 1.800.367.8939)

RUSSIAN

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 661.871.3911 (телетайп: 1.800.743.3333).

JAPANESE

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。661.871.3911 まで、お電話にてご連絡ください。(TTY: 1.800.743.3333)。

ARABIC

اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 661.871.3911 (رقم هاتف الصم والبكم: 1.800.743.3333). ملحوظة: إذا كنت تتحدث

PUNJABI

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 661.871.3911 (TTY: 1.800.743.3333) 'ਤੇ ਕਾਲ ਕਰੋ।

CAMBODIAN

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសាដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 661.871.3911 (TTY: 1.800.735.8583) ។

HMONG

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev ab dawb rau koj. Hu rau 661.871.3911 (TTY: 1.800.735.8583).

HINDI

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 661.871.3911 (TTY: 1.800.743.3333) पर कॉल करें।

THAI

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 661.871.3911 (TTY: 1.800.676.3777)